

EDMUNDS GASTROENTEROLOGY

PAYMENT POLICY

We are committed to providing our patients with the best possible care. If you have health insurance, we will do all we can to help you receive your maximum allowable benefits. We need you to assist with informing us of any special requirements.

We will file your insurance claim for you; however, we request that you pay any co-payments or deductible at the time of check in and the any insurance balance within 90 days. We accept Cash, Check and most credit cards.

We realize financial problems may affect timely payment of your account. If such problems arise please notify us immediately and we will discuss a payment plan that works for you and us. We want to settle most accounts within 3 months. We prefer to work with you to settle your account rather than involve a professional collection agency. Accounts which may be turned over to a collection agency could result in discharge from the practice.

If you do not have insurance, we will try to work a payment plan with you. If you have questions about the plan, please discuss with us prior to receiving care.

Procedures, EGD/Colonoscopy will be performed in our office. We meet all the standard of care policies required by the state and will provide the highest quality of care. Any lab testing or diagnostic studies performed outside of our office will be billed directly by the outside facility and payment is your responsibility.

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SELF PAY RATES

For those who do not have health insurance, who are underinsured, or who wish to pay without filing for insurance coverage, its difficult to determine the true cost of healthcare services – such as a colonoscopy.

We offer discounted rates for patients pay out-of-pocket. We request the payment be paid in full at the time of service. We will be happy to discuss rates with you prior to scheduling your procedure or visit.

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PATIENT INFORMATION

Scheduling Appointments

We schedule appointments by referral, consultation or by direct patient scheduling. All new patients are seen by the physician, subsequent appointment made be made with our nurse practitioner. We are open Monday through Friday. Dr. Edmunds does procedures from 7 am to 12 pm daily and has office hours 1 pm to 5 pm. Our nurse practitioner has appointment 9 am to 4 pm daily.

Most procedures will be performed in our office but occasionally because of insurance or medical conditions they may be scheduled as an outpatient at the hospital. Dr. Edmunds currently has privileges at Tennova Turkey Creek.

Missed appointments

If you are unable to keep your appointment, please notify us 24 hours in advance so that other patients who are waiting may take your time. Three no-show appointments may result in discharge from the practice. We strive to make appointments at a time and day to meet your schedule, you may always request to be put on a wait list to receive an earlier appointment in case of a cancellation.

Patient information

- Please bring a photo ID and most current insurance card
- Please arrive early for your appointment
 - New patients – 30 minutes
 - Established patients – 15 minutes
 - Procedures – 30 minutes
 - If you are having a procedure you must have a designated driver. We request that the driver remain in the office during your procedure. Due to limited space please bring only one person.
 - Please bring any labs or x-ray reports that pertain to your visit or request that your referring physician forward these prior to your visit.

Insurance information

We participate in most insurance plans, but some plans limit the number of physicians who can enroll. You should be aware of the following:

- If the physician is in network
- Your annual deductible
- Your co-pays
- If a referral is required and if procedures require prior authorizations

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BILLING INFORMATION

Procedures are performed at our office. You will receive a bill from the following

- Dr. Meade Edmunds
- Anesthesia
- Pathology

Services from anesthesia and pathology will be filed with insurance and you will receive a statement after insurance has paid. There will be no upfront payment required at the time of service.

You will receive an explanation of benefits from your insurance company showing their reimbursement. The balance is your responsibility and should be paid upon receiving a statement.